



## 2019 PATCO FREEDOM Card Upload Schedule

RideECO submits weekly transfers for PATCO FREEDOM Cards. You will find an updated schedule below as to when your order should be received by Edenred and when employees can expect to see funds loaded onto their FREEDOM Cards. The file will continue to be sent to PATCO on Fridays, unless it conflicts with a DVRPC office closure. The dates affected in 2019 are:

- **Friday, June 14<sup>th</sup>**
- **Friday, November 29<sup>th</sup>**

In lieu of the dates above, FREEDOM card orders will be submitted to PATCO on the following dates:

- **Thursday, June 13<sup>th</sup>**
- **Wednesday, November 27<sup>th</sup>**

Please remember, some federal holidays may impact the load dates. PATCO has three business days to load employees' FREEDOM Cards.

### **If you want to upload RideECO value to FREEDOM Cards, please do the following:**

1. Collect employees' FREEDOM Card numbers and the amounts they would like uploaded to their FREEDOM Cards. (\$97.00? \$42.00? Sure! But not \$41.34.).
2. Complete an online order via our secure website [www.RideECO.org](http://www.RideECO.org) and click "Login" in the upper right corner. After placing your online order, please submit payment via check or ACH transfer.
3. **Please have your order and payment to Edenred 48 hours before (usually a Wednesday) the load date** to ensure your employees' cards are included in that Friday's FREEDOM Card upload.
4. Please remind your employees that PATCO has three business days to load their FREEDOM Cards.

### **Important reminders:**

- If employees obtain new cards, they must provide you their new FREEDOM Card number ASAP. Submitting incorrect or out-of-date card numbers could cause a delay in loading your employees' cards.
- The PATCO FREEDOM Card has a maximum load of \$650. If your employee is carrying a balance of \$650 and you attempt to load the card, the value will not increase until the employee depletes some of the balance. We suggest you reach out to employees if they are carrying a large FREEDOM Card balance and confirm their participation in RideECO.
- Please remember that the FREEDOM Card is a PATCO product, not a RideECO product. Questions related to FREEDOM Card balances, transaction histories, reporting a card lost/stolen, and obtaining a new card should be directed to **PATCO's Customer Service at 877-373-6777**.
- A FREEDOM Card cannot be loaded until payment is received.

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Please review the schedule on page 2.

<b>Dates for 2019 FREEDOM Card Loads &amp; Transfers</b>		
Dates in <b>BOLD</b> are different due to DVRPC office closures or federal holidays		
<b>Check and order due to Edenred</b>	<b>File/fund transfer to PATCO</b>	<b>Employees should see funds by</b>
Wednesday, January 2, 2019	Friday, January 4, 2019	Wednesday, January 9, 2019
Wednesday, January 9, 2019	Friday, January 11, 2019	Wednesday, January 16, 2019
Wednesday, January 16, 2019	Friday, January 18, 2019	Wednesday, January 23, 2019
Wednesday, January 23, 2019	Friday, January 25, 2019	Wednesday, January 30, 2019
Wednesday, January 30, 2019	Friday, February 1, 2019	Wednesday, February 6, 2019
Wednesday, February 6, 2019	Friday, February 8, 2019	Wednesday, February 13, 2019
Wednesday, February 13, 2019	Friday, February 15, 2019	Wednesday, February 20, 2019
Wednesday, February 20, 2019	Friday, February 22, 2019	Wednesday, February 27, 2019
Wednesday, February 27, 2019	Friday, March 1, 2019	Wednesday, March 6, 2019
Wednesday, March 6, 2019	Friday, March 8, 2019	Wednesday, March 13, 2019
Wednesday, March 13, 2019	Friday, March 15, 2019	Wednesday, March 20, 2019
Wednesday, March 20, 2019	Friday, March 22, 2019	Wednesday, March 27, 2019
Wednesday, March 27, 2019	Friday, March 29, 2019	Wednesday, April 3, 2019
Wednesday, April 3, 2019	Friday, April 5, 2019	Wednesday, April 10, 2019
Wednesday, April 10, 2019	Friday, April 12, 2019	Wednesday, April 17, 2019
Wednesday, April 17, 2019	Friday, April 19, 2019	Wednesday, April 24, 2019
Wednesday, April 24, 2019	Friday, April 26, 2019	Wednesday, May 1, 2019
Wednesday, May 1, 2019	Friday, May 3, 2019	Wednesday, May 8, 2019
Wednesday, May 8, 2019	Friday, May 10, 2019	Wednesday, May 15, 2019
Wednesday, May 15, 2019	Friday, May 17, 2019	Wednesday, May 22, 2019
Wednesday, May 22, 2019	Friday, May 24, 2019	Wednesday, May 29, 2019
Wednesday, May 29, 2019	Friday, May 31, 2019	Wednesday, June 5, 2019
Wednesday, June 5, 2019	Friday, June 7, 2019	Wednesday, June 12, 2019
<b>Tuesday, June 11, 2019</b>	<b>Thursday, June 13, 2019</b>	<b>Tuesday, June 18, 2019</b>
Wednesday, June 19, 2019	Friday, June 21, 2019	Wednesday, June 26, 2019
Wednesday, June 26, 2019	Friday, June 28, 2019	Wednesday, July 3, 2019
Wednesday, July 3, 2019	Friday, July 5, 2019	Wednesday, July 10, 2019
Wednesday, July 10, 2019	Friday, July 12, 2019	Wednesday, July 17, 2019
Wednesday, July 17, 2019	Friday, July 19, 2019	Wednesday, July 24, 2019
Wednesday, July 24, 2019	Friday, July 26, 2019	Wednesday, July 31, 2019
Wednesday, July 31, 2019	Friday, August 2, 2019	Wednesday, August 7, 2019
Wednesday, August 7, 2019	Friday, August 9, 2019	Wednesday, August 14, 2019
Wednesday, August 14, 2019	Friday, August 16, 2019	Wednesday, August 21, 2019
Wednesday, August 21, 2019	Friday, August 23, 2019	Wednesday, August 28, 2019
Wednesday, August 28, 2019	Friday, August 30, 2019	Wednesday, September 4, 2019
Wednesday, September 4, 2019	Friday, September 6, 2019	Wednesday, September 11, 2019
Wednesday, September 11, 2019	Friday, September 13, 2019	Wednesday, September 18, 2019
Wednesday, September 18, 2019	Friday, September 20, 2019	Wednesday, September 25, 2019
Wednesday, September 25, 2019	Friday, September 27, 2019	Wednesday, October 2, 2019
Wednesday, October 2, 2019	Friday, October 4, 2019	Wednesday, October 9, 2019
Wednesday, October 9, 2019	Friday, October 11, 2019	Wednesday, October 16, 2019
Wednesday, October 16, 2019	Friday, October 18, 2019	Wednesday, October 23, 2019
Wednesday, October 23, 2019	Friday, October 25, 2019	Wednesday, October 30, 2019
Wednesday, October 30, 2019	Friday, November 1, 2019	Wednesday, November 6, 2019
Wednesday, November 6, 2019	Friday, November 8, 2019	Wednesday, November 13, 2019
Wednesday, November 13, 2019	Friday, November 15, 2019	Wednesday, November 20, 2019
Wednesday, November 20, 2019	Friday, November 22, 2019	Wednesday, November 27, 2019
<b>Monday, November 25, 2019</b>	<b>Wednesday, November 27, 2019</b>	<b>Monday, December 2, 2019</b>
Wednesday, December 4, 2019	Friday, December 6, 2019	Wednesday, December 11, 2019
Wednesday, December 11, 2019	Friday, December 13, 2019	Wednesday, December 18, 2019
Wednesday, December 18, 2019	Friday, December 20, 2019	Wednesday, December 25, 2019
<b>Tuesday, December 24, 2019</b>	<b>Friday, December 27, 2019</b>	<b>Wednesday, January 1, 2020</b>