



## 2018 PATCO FREEDOM Card Upload Schedule

RideECO submits weekly transfers for PATCO FREEDOM Cards. You will find an updated schedule below as to when your order should be received by Edenred and when employees can expect to see funds loaded onto their FREEDOM Cards. The file will continue to be sent to PATCO on Fridays, unless it conflicts with a DVRPC office closure. The dates affected in 2018 are:

- **Friday, November 23<sup>rd</sup>**

In lieu of the dates above, FREEDOM card orders will be submitted to PATCO on the following dates:

- **Wednesday, November 21<sup>st</sup>**

Please remember, some federal holidays may impact the load dates. PATCO has three business days to load employees' FREEDOM Cards.

### **If you want to upload RideECO value to FREEDOM Cards, please do the following:**

1. Collect employees' FREEDOM Card numbers and the amounts they would like uploaded to their FREEDOM Cards. (\$97.00? \$42.00? Sure! But not \$41.34.).
2. Complete an online order via our secure website [www.RideECO.org](http://www.RideECO.org) and click "Login" in the upper right corner. After placing your online order, please submit payment via check or ACH transfer.
3. **Please have your order and payment to Edenred 48 hours before (usually a Wednesday) the load date** to ensure your employees' cards are included in that Friday's FREEDOM Card upload.
4. Please remind your employees that PATCO has three business days to load their FREEDOM Cards.

### Important reminders:

- If employees obtain new cards, they must provide you their new FREEDOM Card number ASAP. Submitting incorrect or out-of-date card numbers could cause a delay in loading your employees' cards.
- The PATCO FREEDOM Card has a maximum load of \$650. If your employee is carrying a balance of \$650 and you attempt to load the card, the value will not increase until the employee depletes some of the balance. We suggest you reach out to employees if they are carrying a large FREEDOM Card balance and confirm their participation in RideECO.
- Please remember that the FREEDOM Card is a PATCO product, not a RideECO product. Questions related to FREEDOM Card balances, transaction histories, reporting a card lost/stolen, and obtaining a new card should be directed to **PATCO's Customer Service at 877-373-6777**.
- A FREEDOM Card cannot be loaded until payment is received.

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Please review the schedule on page 2.

**Dates for 2018 FREEDOM Card Loads & Transfers**

Dates in **BOLD** are different due to DVRPC office closures or federal holidays

<b>Check and order due to Edenred</b>	<b>File/fund transfer to PATCO</b>	<b>Employees should see funds by</b>
Wednesday, January 03, 2018	Friday, January 05, 2018	Wednesday, January 10, 2018
Wednesday, January 10, 2018	Friday, January 12, 2018	Wednesday, January 17, 2018
Wednesday, January 17, 2018	Friday, January 19, 2018	Wednesday, January 24, 2018
Wednesday, January 24, 2018	Friday, January 26, 2018	Wednesday, January 31, 2018
Wednesday, January 31, 2018	Friday, February 02, 2018	Wednesday, February 07, 2018
Wednesday, February 07, 2018	Friday, February 09, 2018	Wednesday, February 14, 2018
Wednesday, February 14, 2018	Friday, February 16, 2018	Wednesday, February 21, 2018
Wednesday, February 21, 2018	Friday, February 23, 2018	Wednesday, February 28, 2018
Wednesday, February 28, 2018	Friday, March 02, 2018	Wednesday, March 07, 2018
Wednesday, March 07, 2018	Friday, March 09, 2018	Wednesday, March 14, 2018
Wednesday, March 14, 2018	Friday, March 16, 2018	Wednesday, March 21, 2018
Wednesday, March 21, 2018	Friday, March 23, 2018	Wednesday, March 28, 2018
Wednesday, March 28, 2018	Friday, March 30, 2018	Wednesday, April 04, 2018
Wednesday, April 04, 2018	Friday, April 06, 2018	Wednesday, April 11, 2018
Wednesday, April 11, 2018	Friday, April 13, 2018	Wednesday, April 18, 2018
Wednesday, April 18, 2018	Friday, April 20, 2018	Wednesday, April 25, 2018
Wednesday, April 25, 2018	Friday, April 27, 2018	Wednesday, May 02, 2018
Wednesday, May 02, 2018	Friday, May 04, 2018	Wednesday, May 09, 2018
Wednesday, May 09, 2018	Friday, May 11, 2018	Wednesday, May 16, 2018
Wednesday, May 16, 2018	Friday, May 18, 2018	Wednesday, May 23, 2018
Thursday, May 24, 2018	Saturday, May 26, 2018	Thursday, May 31, 2018
Wednesday, May 30, 2018	Friday, June 01, 2018	Wednesday, June 06, 2018
Wednesday, June 06, 2018	Friday, June 08, 2018	Wednesday, June 13, 2018
Wednesday, June 13, 2018	Friday, June 15, 2018	Wednesday, June 20, 2018
Wednesday, June 20, 2018	Friday, June 22, 2018	Wednesday, June 27, 2018
Wednesday, June 27, 2018	Friday, June 29, 2018	Wednesday, July 04, 2018
<b>Tuesday, July 03, 2018</b>	<b>Friday, July 06, 2018</b>	<b>Wednesday, July 11, 2018</b>
Wednesday, July 11, 2018	Friday, July 13, 2018	Wednesday, July 18, 2018
Wednesday, July 18, 2018	Friday, July 20, 2018	Wednesday, July 25, 2018
Wednesday, July 25, 2018	Friday, July 27, 2018	Wednesday, August 01, 2018
Wednesday, August 01, 2018	Friday, August 03, 2018	Wednesday, August 08, 2018
Wednesday, August 08, 2018	Friday, August 10, 2018	Wednesday, August 15, 2018
Wednesday, August 15, 2018	Friday, August 17, 2018	Wednesday, August 22, 2018
Wednesday, August 22, 2018	Friday, August 24, 2018	Wednesday, August 29, 2018
Wednesday, August 29, 2018	Friday, August 31, 2018	Wednesday, September 05, 2018
Wednesday, September 05, 2018	Friday, September 07, 2018	Wednesday, September 12, 2018
Wednesday, September 12, 2018	Friday, September 14, 2018	Wednesday, September 19, 2018
Wednesday, September 19, 2018	Friday, September 21, 2018	Wednesday, September 26, 2018
Wednesday, September 26, 2018	Friday, September 28, 2018	Wednesday, October 03, 2018
Wednesday, October 03, 2018	Friday, October 05, 2018	Wednesday, October 10, 2018
Wednesday, October 10, 2018	Friday, October 12, 2018	Wednesday, October 17, 2018
Wednesday, October 17, 2018	Friday, October 19, 2018	Wednesday, October 24, 2018
Wednesday, October 24, 2018	Friday, October 26, 2018	Wednesday, October 31, 2018
Wednesday, October 31, 2018	Friday, November 02, 2018	Wednesday, November 07, 2018
Wednesday, November 07, 2018	Friday, November 09, 2018	Wednesday, November 14, 2018
Wednesday, November 14, 2018	Friday, November 16, 2018	Wednesday, November 21, 2018
<b>Monday, November 19, 2018</b>	<b>Wednesday, November 21, 2018</b>	<b>Monday, November 26, 2018</b>
Wednesday, November 28, 2018	Friday, November 30, 2018	Wednesday, December 05, 2018
Wednesday, December 05, 2018	Friday, December 07, 2018	Wednesday, December 12, 2018
Wednesday, December 12, 2018	Friday, December 14, 2018	Wednesday, December 19, 2018
Wednesday, December 19, 2018	Friday, December 21, 2018	Wednesday, December 26, 2018
Wednesday, December 26, 2018	Friday, December 28, 2018	Wednesday, January 02, 2019